

Dear Parents & Guardians,

At Arthur Street Dental, we are always looking for ways to improve your child's dental experience and help build their confidence for lifelong oral health. We are currently trailing a new approach: Children will attend their treatment appointments without a parent or guardian in the treatment room.

Why are we trailing this?

We've observed that many children respond more positively when they interact directly with our dental team without the presence of a parent in the room. In fact, this approach is already used successfully in many paediatric dental settings.

What benefits are we seeing?

Benefits - What it means for your child

Increased Confidence- Children often show more independence and bravery without parental observation. Improved Communication - They listen more closely and respond better to our dental team's instructions. Fewer Distractions - Children can focus on the treatment without turning to parents for reassurance. Faster Appointments- Treatment tends to go more smoothly and efficiently. Greater Trust- Builds a strong bond between your child and our dental team.

What if my child is nervous?

We understand that some children may feel anxious, especially if it's their first time. Rest assured: Our team is trained in child-friendly communication and behaviour management. You are welcome to discuss any concerns with us beforehand. For very young or highly anxious children, we will always assess on a case-by-case basis.

Keeping You Informed

Please rest assured that you will be immediately notified if anything is needed during your child's appointment.

We will:

Let you know before treatment begins what to expect. Call you into the room if your child needs you or if any decisions need to be made. Give you a full summary of the appointment once it's completed. Your child's safety, comfort, and wellbeing are always our top priorities.

This change is all about helping your child grow into a confident, happy dental patient. We appreciate your understanding and support as we trial this approach.

Thank You for Your Support!

If you have any questions or feedback, please don't hesitate to reach out to us.

Warm regards,

The Arthur Street Dental Team